



## Senior Business Analyst

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### Company:

TransEngen Inc, provides technology solutions to the healthcare industry with an integrated healthcare benefits and financial transaction platform. TransEngen products streamline the patient payment process and improve revenue cycles, combining our leading-edge solutions to provide end-to-end connectivity between payers, providers and consumers.

TransEngen is seeking a Senior Business Analyst for our Boston-based HelpEngen division. The HelpEngen web-based platform is used by hospitals and community health centers to simplify the complex process of connecting uninsured patients to the right assistance programs – Medicaid, SCHIP, or institutional charity care – and supports best practices in patient access and revenue cycle management. Government agencies and community-based organizations also use HelpEngen to enroll individuals into federal, state, and local benefits programs that can assist them with the cost of healthcare, food, fuel and other needs.

### Position Summary:

The Senior Business Analyst will function as an integral member of the HelpEngen product team working closely with product manager and subject matter expert, and participating as needed to support customer relations and sales staff. The product team ensures the on-time delivery, quality, usability and accuracy of our web-based software services and specifies product enhancements and user-specific requirements.

### Responsibilities:

- Participate in the delivery of web-based software services by gathering and documenting business requirements to meet customer needs. Facilitate requirements sessions.
- Translate business requirements into functional specifications for software developers using standard and proprietary documentation methods; apply experience and knowledge to improve existing documentation systems.
- Develop test scenarios, acceptance test plans, and participate in end user testing
- Assists in the development of proposals, participating in discovery efforts for new customers and creating statements of work and level of effort analysis
- Participate as needed in implementation process, working with customer to ensure project acceptance at many levels

### Requirements:

- Good analytical and problem solving skills
- Effective verbal and written communicator with presentation experience
- Exceptional attention to detail
- Self motivated and able to handle multiple projects/tasks simultaneously
- Demonstrated history of collaboration with customers to define requirements and implement great solutions
- Proficient with Microsoft Word/Excel/Powerpoint/Visio.
- Bachelors Degree and minimum of 3 years experience developing and documenting complex business requirements
- Knowledge of publicly sponsored health and human service programs a plus
- Able to travel up to 10%.